



The booking you have made is a **request only**; you will receive an email from our hire team to confirm your booking has been successful. If you need your vehicle within 48hrs we recommend that you contact our office on 01656 660160.

Before coming down to collect the vehicle can you please complete an online licence check, [www.gov.uk/view-driving-licence](http://www.gov.uk/view-driving-licence), and bring the code generated with you.

When picking up we need to see your photocard driving licence, if you still have the old paper licence we need your licence and photographic proof of identity, along with a utility bill or official letter to verify your address.

All our vehicles carry a **£750** insurance excess which the hirer is liable for if involved in an accident until the claim is settled and identity of blame is established. It is possible to reduce the liability to a maximum of £200 by taking out a Collision Damage Waiver (CDW) @ £10 + V.A.T per day.

We accept all major credit and debit cards, Amex excluded, and cash. At least one payment be it the deposit or hire fee needs to be made on a credit or debit card. Due to increased bank charges a 2% surcharge will be applicable when paying on a credit card.

Should you have any other questions please give us a ring.

Many Thanks

Wick Van Hire